* S U P D O C *

AVIVA

Critical Illness Claim – Doctor's Statement
Major Burns

SECTION 2 – DOCTOR'S STATEMENT (to be completed by the attending doctor at claimant's expense)

A) Patient's Particulars	
Name of Patient	Gender
NRIC/FIN or Passport No.	Date of Birth (ddmmyyyy)

B) Patient's Medical Records

1) Please state over what period does the Hospital/Clinic's record extend?

(i) Date of first consultation (ddmmyyyy)

(ii) Date of last consultation (ddmmyyyy)

(iii) Number of consultations during the above period:

(iv) Name of hospital/clinic and Reasons for consultations (with dates):

2) Are you the patient's usual medical doctor? ❒ Yes ❒ No

If "Yes", since when? (ddmmyyyy)

If "No", please provide name and address of the patient's regular doctor.

3) Was the patient referred to you? ❒ Yes ❒ No

If "Yes", please provide:

(i) Date referred (ddmmyyyy)

(ii) Reason the patient was referred:

(iii) Name and address of doctor recommending the referral:

If "No", how did the patient come to consult at your hospital/clinic? (e.g. A&E.)

4) Have you referred the patient to any other doctor? ❒ Yes ❒ No

(i) Date referred (ddmmyyyy)

(ii) Reason for referral:

(iii) Name and address of doctor referred to:

Aviva Ltd 4 Shenton Way #01-01 SGX Centre 2 Singapore 068807 Tel: (65) 6827 7988 Fax: (65) 6827 7900 Website: www.aviva.com.sg
Aviva Ltd Company Reg No.: 196900499K GST Reg.No.: MR-8500166-8 | Navigator Investment Services Ltd Company Reg. No.: 200103470W GST Reg. No.: 20-0103470-W

5) Does the patient have or ever have had any significant health conditions, medical history or any illness (e.g. tumour, hepatitis, diabetes, hypertension, hyperlipidaemia, anaemia, etc.) ❒ Yes ❒ No

If "Yes", please provide:

Details of symptoms	Exact diagnosis	Date diagnosed	Treatment

6) Name and address of doctor whom the patient consulted for the condition(s) stated in Question 5 above.

7) What is your source of the above information?

8) Please give details of the patient's habits in relation to past and present **smoking**, including the duration of smoking habits, number of cigarettes smoked per day and source of this information:

No. of years of smoking	No. of sticks per day	Source of information

9) Please give details of the patient's habits in relation to **alcohol consumption**, including the amount of the alcohol consumption, frequency and the source of this information.

Type of alcohol	Quantity per Consumption	Frequency (per week / month, etc.)	Source of information

C) Details of Illness

1) Please provide details of **Major Burns**:

(i) Date the patient First consulted you for this condition (ddmmyyyy) | | | | | | | | |

(ii) Details of symptom(s) presented at first consultation, and date these symptoms First started.

(iii) What is the underlying cause(s) of the symptoms?

(iv) Exact Diagnosis of the condition:

ICD-10 Code (if applicable):

(v) Date of **First** diagnosis of Major Burns (ddmmyyyy) | | | | | | | | |

Aviva Ltd 4 Shenton Way #01-01 SGX Centre 2 Singapore 068807 Tel: (65) 6827 7988 Fax: (65) 6827 7900 Website: www.aviva.com.sg
Aviva Ltd Company Reg No.: 196900499K GST Reg.No.: MR-8500166-8 | Navigator Investment Services Ltd Company Reg. No.: 200103470W GST Reg. No.: 20-0103470-W

2) Name and address of the doctor who **First** diagnosed the patient with Major Burns.

3) Were the burns self-inflicted, or in any way caused by alcohol or drugs abuse? ❒ Yes ❒ No

If "Yes", please elaborate with details.

4) Were the major burns a result of an Accident? ❒ Yes ❒ No

If "Yes", please advise:

(i) Date of Accident: (ddmmyyyy) | | | | | | | | |

(ii) Time of Accident: | | a.m. / p.m.

(iii) How the accident happened?

(iv) Was the accident reported to the police? ❒ Yes ❒ No

If "Yes", please attach a copy of police investigation report.

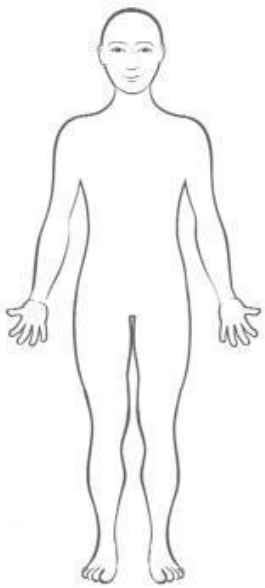
5) Please state the areas affected on the patient's body, the percentage of surface area, and the degree of burns in each affected area:

Areas affected	Percentage of surface area	Degree of burns

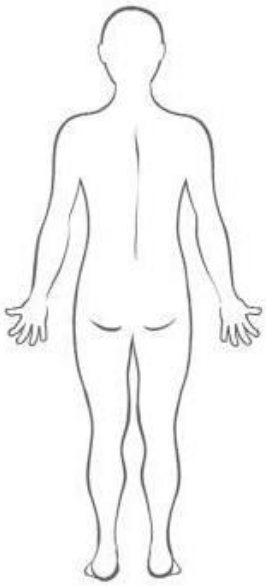
Aviva Ltd 4 Shenton Way #01-01 SGX Centre 2 Singapore 068807 Tel: (65) 6827 7988 Fax: (65) 6827 7900 Website: www.aviva.com.sg
Aviva Ltd Company Reg No.: 196900499K GST Reg.No.: MR-8500166-8 | Navigator Investment Services Ltd Company Reg. No.: 200103470W GST Reg. No.: 20-0103470-W

6) Please circle (in blue) the areas affected by burns in the picture below, and attach a copy of any relevant hospital reports such as the Burns report.

FRONT



BACK



7) Please provide full details of **treatment** received, including any skin grafts to repair damaged skin (past and/or contemplated).

8) Has the patient previously suffered from any prior burns or related conditions? ❒ Yes ❒ No

If "Yes", please provide details including type of treatment received, duration of hospitalisation, name of doctor and address of hospital.

D) Other Information

1) What is the prognosis of the patient's condition?

Aviva Ltd 4 Shenton Way #01-01 SGX Centre 2 Singapore 068807 Tel: (65) 6827 7988 Fax: (65) 6827 7900 Website: www.aviva.com.sg
Aviva Ltd Company Reg No.: 196900499K GST Reg.No.: MR-8500166-8 | Navigator Investment Services Ltd Company Reg. No.: 200103470W GST Reg. No.: 20-0103470-W

2) Is there anything in the patient's **personal medical history** which would have increased the risk of accidents or burns, including congenital anomaly or defects? ❒ Yes ❒ No

If "Yes", please give details:

Exact diagnosis	Date of diagnosis	Name of doctor & address of hospital/clinic

3) Is there anything in the patient's **family history** which would have increased the risk of accidents or burns? If "Yes", please give details: ❒ Yes ❒ No

Relationship with patient	Nature of condition	Age of onset	Source of information

4) Has active treatment and therapy now been rejected in favour of relief of symptoms? ❒ Yes ❒ No

If "Yes", please provide full details why this view / course of action is taken.

5) Can you confirm that the advent of death is highly probable within:

(i) six (6) months? ❒ Yes ❒ No

(ii) twelve (12) months? ❒ Yes ❒ No

If "Yes", please describe and provide relevant medical reports that support this view.

6) Please describe and elaborate on the nature and severity of the patient's **physical** and **mental** disability and limitation, if any.

Aviva Ltd 4 Shenton Way #01-01 SGX Centre 2 Singapore 068807 Tel: (65) 6827 7988 Fax: (65) 6827 7900 Website: www.aviva.com.sg
Aviva Ltd Company Reg No.: 196900499K GST Reg.No.: MR-8500166-8 | Navigator Investment Services Ltd Company Reg. No.: 200103470W GST Reg. No.: 20-0103470-W

7) Are you aware of any other doctor(s) (in Singapore or Overseas) whom the patient consulted for **Major Burns or any possible related illness**? ❒ Yes ❒ No

If "Yes", please give details:

Name of doctor and Address of hospital/clinic	Date of first & last consulation	Reasons for consultation

8) Please provide us with any other additioanl information that will enable the Company to assess this claim.

9) Please enclose a copy of all reports including specialist or hospital reports, Burns report, surgical report, police reports, etc. that are available.

E) Declaration

I hereby declare that the above answers are true to the best of my knowledge and belief.

Signature of Doctor	Address & Offical Stamp of Doctor
Name of Doctor	
Date (ddmmyyyy)	

Aviva Ltd 4 Shenton Way #01-01 SGX Centre 2 Singapore 068807 Tel: (65) 6827 7988 Fax: (65) 6827 7900 Website: www.aviva.com.sg
Aviva Ltd Company Reg No.: 196900499K GST Reg.No.: MR-8500166-8 | Navigator Investment Services Ltd Company Reg. No.: 200103470W GST Reg. No.: 20-0103470-W