



AVIVA

Travel Insurance
that goes the distance



Don't go naked on your next holiday; make sure you are covered by Aviva! There is only one thing more relaxing than a holiday, and that is a holiday that is protected by travel insurance.

So don't be exposed, purchase travel insurance with Aviva before you leave, and with our comprehensive travel insurance you get a real good deal guaranteed.

Am I eligible for Aviva Travel Insurance?

To qualify, you must meet the following criteria:

- > You live in Singapore.
- > You are at least 16 years old at the time of purchase.
- > The journey is a round trip, beginning and ending in Singapore, and is either:
 - A holiday outside Singapore; or
 - A voluntary work or desk-bound clerical or administrative work outside Singapore.
- > You are not travelling contrary to the advice of a qualified medical practitioner or for the purpose of obtaining medical treatment.
- > You have bought the policy before you leave Singapore on your trip.



AVIVA EXCLUSIVES

- ✕ Trip cancellation for any reason
- ✕ Change of travelling dates for any reason
- ✕ Trip postponement



Submit a travel claim online at

<http://www.aviva.com.sg/general-insurance/travel-insurance/make-a-claim/>

Note: Personal Accident limit for insured child and those above 70 years old is 20% of the sum assured.

What does Aviva Travel Insurance cover?

Section Nos.	Policy feature	Maximum amount payable per insured per trip		
Personal Accident Protection		Prestige	Plus	Lite
1a	Accidental Death	S\$500,000	S\$100,000	S\$50,000
	Accidental Permanent Disablement			
	Accidental Burn Benefit			
1b	Accidental Death and Permanent Disability due to War			
1c	Double Indemnity for Death in Public Transport	S\$1,000,000	S\$200,000	Not covered
2	Family Assistance Benefit	S\$8,000	Not covered	Not covered
3	Child Education Benefit S\$5,000 per year, up to 5 years	S\$25,000	Not covered	Not covered
Emergency Medical Cover		Prestige	Plus	Lite
4	a) Overseas Medical Expenses	Unlimited	S\$2,000,000	S\$250,000
	b) Emergency Medical Evacuation			
	c) Overseas Emergency Medical Expenses – Pregnancy related	S\$8,000	S\$5,000	S\$1,000
	d) Medical Expenses in Singapore	S\$80,000	S\$50,000	S\$10,000
	e) Mobile-Aid Reimbursement	S\$5,000	S\$3,000	S\$1,000
	f) Chiropractor and/or Chinese Physician Treatment	S\$1,000	S\$500	S\$250
	g) Emergency Telephone Expenses	Actual cost	S\$250	S\$100
5	a) Accidental Dental Expenses While Overseas	S\$8,000	S\$3,000	S\$1,000
	b) Accidental Dental Expenses in Singapore			

What does Aviva Travel Insurance cover? (continued)

Section Nos.	Policy feature	Maximum amount payable per insured per trip		
Emergency Medical Cover		Prestige	Plus	Lite
6a	I) Overseas Hospital Income	S\$50,000 S\$200 for every 24 hours of hospitalisation overseas	S\$50,000 S\$200 for every 24 hours of hospitalisation overseas	S\$10,000 S\$200 for every 24 hours of hospitalisation overseas
	II) Overseas Hospital Income in ICU	S\$50,000 S\$400 for every 24 hours of hospitalisation overseas	Not covered	Not covered
6b	I) Hospital Income in Singapore	S\$6,000 S\$200 for every 24 hours of hospitalisation in Singapore	S\$1,000 S\$100 for every 24 hours of hospitalisation in Singapore	S\$600 S\$100 for every 24 hours of hospitalisation in Singapore
7	a) Overseas Quarantine Allowance due to Infectious Disease	S\$500 S\$50 for every 24 hours	S\$300 S\$50 for every 24 hours	Not covered
	b) Quarantine Allowance in Singapore due to Infectious Disease	S\$500 S\$50 for every 24 hours	S\$300 S\$50 for every 24 hours	Not covered
8	a) Repatriation of Mortal Remains	Unlimited	S\$500,000	S\$30,000
	b) Reimbursement of Coffin and Funeral Expenses	S\$20,000	S\$12,000	S\$12,000
9	a) Hospital Visit Expenses	S\$25,000	S\$10,000	S\$3,000
	b) Compassionate Visit Expenses			
10	Child Minder	S\$25,000	S\$10,000	S\$3,000
Personal Liability and Legal Expenses		Prestige	Plus	Lite
11	Personal Liability	S\$2,000,000	S\$1,000,000	S\$250,000

What does Aviva Travel Insurance cover? (continued)

Section Nos.	Policy feature	Maximum amount payable per insured per trip		
Travel Inconvenience		Prestige	Plus	Lite
12	a) Trip Cancellation	S\$20,000	S\$15,000	S\$5,000
	b) Trip Cancellation For Any Reason	S\$5,000	S\$5,000	Not covered
13	a) Trip Postponement	S\$3,000	S\$2,000	S\$1,000
	b) Change of Travelling Dates For Any Reason	S\$3,000	S\$2,000	Not covered
14	Replacement Traveller (For Business Travel only)	S\$15,000	S\$5,000	Not covered
15	a) Trip Interruption – Back to Singapore	S\$15,000	S\$8,000	S\$3,000
	b) Trip Interruption – Change of trip itinerary	S\$3,000	S\$2,000	S\$1,000
16	Delayed Departure	S\$2,000 S\$100 for each consecutive 6-hour delay	S\$1,000 S\$100 for each consecutive 6-hour delay	S\$1,000 S\$100 for each consecutive 6-hour delay
17	Diversion of Journey	S\$2,000 S\$100 for each consecutive 6-hour delay	S\$1,000 S\$100 for each consecutive 6-hour delay	S\$1,000 S\$100 for each consecutive 6-hour delay
18	Overbooked Flight, Voyage or Train	S\$500 S\$100 for each consecutive 6-hour delay	S\$200 S\$100 for each consecutive 6-hour delay	S\$100 S\$100 for each consecutive 6-hour delay
19	Missed Departure or Connection	S\$1,000 S\$100 for each consecutive 6-hour delay	S\$500 S\$100 for each consecutive 6-hour delay	S\$200 S\$100 for each consecutive 6-hour delay
20	Delayed Baggage	S\$2,000 S\$200 for each consecutive 6-hour delay both overseas and in Singapore when on a scheduled carrier	S\$1,000 S\$200 for each consecutive 6-hour delay both overseas and in Singapore when on a scheduled carrier	S\$1,000 S\$200 for each consecutive 6-hour delay both overseas and in Singapore when on a scheduled carrier

What does Aviva Travel Insurance cover? (continued)

Section Nos.		Policy feature			Maximum amount payable per insured per trip		
Travel Inconvenience		Prestige	Plus	Lite			
21	Loss of Baggage	S\$8,000 Up to S\$700 for any article (or set of articles if grouped together)	S\$5,000 Up to S\$700 for any article (or set of articles if grouped together)	S\$3,000 Up to S\$700 for any article (or set of articles if grouped together)			
22	Theft of Valuables or Personal Money	S\$3,000 (including S\$500 for cash or bank notes)	S\$750 (including S\$300 for cash or bank notes)	Not covered			
23	Loss of Passport or Travel Documents	S\$5,000	S\$5,000	S\$3,000			
24	Unauthorised Use of Credit Card	S\$1,000	Not covered	Not covered			
25	Hijack, Hostage and Mugging	S\$10,000 S\$250 per 24 hours detained	S\$5,000 S\$250 per 24 hours detained	S\$3,000 S\$250 per 24 hours detained			
Lifestyle Cover		Prestige	Plus	Lite			
26	Rental Vehicle Excess	S\$2,500	S\$1,500	S\$1,000			
27	Rental Vehicle Return	S\$500	Not covered	Not covered			
28	Home Contents	S\$15,000 Up to S\$1,000 for any one article or set of articles if grouped together	Not covered	Not covered			
29	Domestic Pet Care (per household)	S\$1,000 S\$50 per 24 hours of extended stay in a pet boarding house	Not covered	Not covered			

What does Aviva Travel Insurance cover? (continued)

Policy feature		Maximum amount payable per insured per trip		
Free Extensions		Prestige	Plus	Lite
a) Loss of Frequent Flyers Points		Yes	Yes	Yes
b) Disappearance		Yes	Yes	Yes
c) Drowning or Suffocation by Smoke, Poisonous Fumes or Gas		Yes	Yes	Yes
d) Motorcycling		Yes	Yes	Yes
e) Pregnancy or Childbirth related conditions		Yes	Yes	Yes
f) Automatic Extension of Cover Due to Public Transport delay or due to your accidental injury, illness or quarantine		Up to 30 days		Up to 14 days
g) Full Terrorism Cover (Aggregate)		S\$500,000	S\$100,000	S\$50,000

Section Nos.	Policy feature	Maximum amount payable per insured per trip		
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Optional Cover

Overseas Wedding & Photoshoot (Per Couple)

30	a) Loss of Ceremonial Attire and Wedding Accessories	S\$8,000 Up to S\$2,000 for any one article or set of article if grouped together Excess payable : S\$100
	b) Loss of Marriage Certificate	S\$250
	c) Financial Failure of Wedding Service Providers	S\$15,000
	d) Loss of Wedding Photo Album	S\$500
	e) Personal Liability of Invited Guests	S\$1,000,000

What does Aviva Travel Insurance cover? (continued)

Section Nos.	Policy feature	Maximum amount payable per insured per trip
Optional Cover		
Golf Holiday		
31	a) Loss of Golfing Equipment (including while in use)	S\$2,000 Up to S\$1,000 for any one article or set of article if grouped together Excess payable : S\$100
	b) Hire of Golfing Equipment	S\$500 Up to S\$100 per day
	c) Hole-In-One	S\$1,000
	d) Damage of Buggy	S\$500
	e) Unused Green Fees	S\$500
Winter Sports		
32	a) Accidental Death and Permanent Disablement	S\$50,000
	b) Emergency Medical Cover (Aggregate)	S\$250,000
	c) Personal Liability Extension	Up to selected plan's limit
	d) Loss of Winter Sports Equipment (including while in use)	S\$3,000 Up to S\$1,000 for any one article or set of article if grouped together Excess payable : S\$250
	e) Hire of Winter Sports Equipment	S\$500 Up to S\$100 per day
	f) Loss of Deposit due to Ski Track / Piste Closure	S\$1,000
	g) Ski Pass and Ski Lift Pass	S\$500
	h) Delay due to Avalanche	S\$200

What does Aviva Travel Insurance cover? (continued)

Section Nos.	Policy feature	Maximum amount payable per insured per trip
Optional Cover		
Extreme Water Sports		
33	a) Accidental Death and Permanent Disablement	S\$50,000
	b) Emergency Medical Cover (Aggregate)	S\$250,000
	c) Personal Liability Extension	Up to selected plan's limit
	d) Loss of Water Sports Equipment (including while in use)	S\$3,000 Up to S\$1,000 for any one article or set of article if grouped together Excess payable : S\$250
	e) Hire of Water Sports Equipment	S\$500 Up to S\$100 per day

Premium at a glance

Individual					
Travel Prestige	3 days	5 days	8 days	14 days	Annual
ASEAN	S\$31.37	S\$38.26	S\$47.37	S\$65.68	S\$339.00
Asia, Australia, New Zealand	S\$39.57	S\$48.26	S\$59.75	S\$82.84	S\$373.00
Worldwide	S\$59.48	S\$72.53	S\$89.80	S\$124.52	S\$460.00
Travel Plus	3 days	5 days	8 days	14 days	Annual
ASEAN	S\$23.63	S\$28.81	S\$35.67	S\$49.46	S\$255.00
Asia, Australia, New Zealand	S\$29.79	S\$36.33	S\$44.98	S\$62.37	S\$281.00
Worldwide	S\$44.77	S\$54.60	S\$67.60	S\$93.73	S\$346.00
Travel Lite	3 days	5 days	8 days	14 days	Annual
ASEAN	S\$16.98	S\$20.71	S\$25.64	S\$35.55	S\$183.00
Asia, Australia, New Zealand	S\$21.46	S\$26.17	S\$32.40	S\$44.92	S\$202.00
Worldwide	S\$32.17	S\$39.23	S\$48.57	S\$67.34	S\$249.00

Family					
Travel Prestige	3 days	5 days	8 days	14 days	Annual
ASEAN	S\$78.45	S\$95.68	S\$118.46	S\$164.24	S\$678.00
Asia, Australia, New Zealand	S\$98.91	S\$120.62	S\$149.34	S\$207.07	S\$746.00
Worldwide	S\$148.64	S\$181.27	S\$224.43	S\$311.18	S\$920.00
Travel Plus	3 days	5 days	8 days	14 days	Annual
ASEAN	S\$59.06	S\$72.03	S\$89.18	S\$123.65	S\$510.00
Asia, Australia, New Zealand	S\$74.46	S\$90.80	S\$112.42	S\$155.88	S\$562.00
Worldwide	S\$111.90	S\$136.46	S\$168.95	S\$234.25	S\$692.00
Travel Lite	3 days	5 days	8 days	14 days	Annual
ASEAN	S\$42.43	S\$51.74	S\$64.06	S\$88.83	S\$366.00
Asia, Australia, New Zealand	S\$53.62	S\$65.39	S\$80.96	S\$112.26	S\$404.00
Worldwide	S\$80.42	S\$98.07	S\$121.42	S\$168.35	S\$498.00

Maximum of 2 adults and includes coverage for up to 10 children. Premium is daily rated. Contact us for more information.

ASEAN	Brunei, Darussalam, Cambodia, Indonesia, Laos, Malaysia, Myanmar, Philippines, Singapore, Thailand and Vietnam
Asia, Australia, New Zealand	ASEAN countries plus Hong Kong, Macau, People's Republic of China, Taiwan (Republic of China), Nepal, Mongolia, South Korea, Japan, India, Sri Lanka, Maldives, Australia and New Zealand
Worldwide	All non-restricted countries

Restricted Countries

We will not cover any loss, injury, damage or legal liability arising directly or indirectly from travel in, to, or through Afghanistan, Cuba, Democratic Republic of Congo, Iran, Iraq, Liberia, Sudan, or Syria.

Need more help?

Speak with your preferred financial adviser
or an Aviva partner agent.

For more details, visit [aviva.com.sg](https://www.aviva.com.sg)

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